

WHAT IS INTEGRATED FACILITIES MANAGEMENT?

Integrated Facilities Management (IFM) is a data-driven approach to facilities management (FM) that leverages technology, analytics, and expertise to improve operational efficiency, optimize spend, and boost organizational agility.

With IFM, the end-to-end management of program systems, processes, and maintenance is centralized under a single, outsourced platform.

IFM empowers FM teams to do more and reduce program costs by

- Streamlining workflows with an industryleading CMMS.
- Improving operational efficiencies through customized technology and KPIs.
- Mitigating service risk with a fully-vetted, topnotch provider network.
- ✓ Increasing program visibility to leverage actionable insights.
- Enhancing organizational communication, collaboration, and decision making.

With an IFM solution, FM shifts from a tactical function to a strategic action with organizational impact.

It helps organizations:

- Deliver their brand promises
- ✓ Enhance customer experiences
- ✓ Improve occupant productivity

NEST is a premier IFM provider, recognized for its smart technology, operational excellence, independent service provider network, financial consulting, and more. It is trusted by some of the world's biggest retail brands.

For more information about **Integrated Facilities Management**, visit **enternest.com**